

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with



2024

Category Criteria

fsdublin.com | [#FS Awards24](https://twitter.com/FS Awards24)

Contents

Specialist Lender Award	3
Customer Experience Award	3
Innovative Banking Product Award	3
Fintech Innovation Award	4
Fintech Team of the Year	4
FS Trust Award	4
Insurance Team of the Year	5
Payments Innovation Award	5
Compliance & Reg Tech Award	5
International Finance Award	6
Fund Management Company of the Year	6
Diversity, Equity & Inclusion Award	6
FS Challenger Award	7
Sustainable Finance Award	7
Employee Experience Award	7
Sustainable Investment Award	8
Aviation Finance Award	8
Transformation in Finance Award	8
Category Criteria	9

Specialist Lender Award

The Specialist Lender Award recognises the creativity, dedication, and impact of specialist lenders who have demonstrated exceptional service and innovation in their offerings. Our judges will be looking for demonstrated innovation in lending practices, proven impact in niche markets and customer satisfaction, evidence of tailored solutions addressing unique customer needs, strong performance metrics and growth in the past year, and a commitment to responsible lending and regulatory compliance.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with
KPMG

Customer Experience Award

The Customer Experience Award recognises a financial service provider that has consistently delivered outstanding customer service. Our judges will be looking for consistent delivery of exceptional customer service, implementation of personalised customer experiences, high customer satisfaction and loyalty metrics, innovative use of technology to enhance customer interactions, and a commitment to continuous improvement and feedback integration.

Innovative Banking Product Award

The Innovative Banking Product Award aims to identify and honour a banking product that stands out for its creativity, functionality, and customer impact. Our judges will be looking for originality and creativity of the banking product, demonstrated customer impact and satisfaction, functional design and ease of use, integration of cutting-edge technology, and evidence of market success and adoption.

2024
Category
Criteria

Fintech Innovation Award

The Fintech Innovation Award will recognise the fintech company that has introduced a groundbreaking product or service significantly advancing the financial technology sector. Our judges will be looking for the introduction of a groundbreaking fintech product or service demonstrating advancement in the financial technology sector, positive impact on customers and the market, use of innovative technology and approaches, and evidence of scalability and market adoption.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with
KPMG

Fintech Team of the Year

The Fintech Team of the Year award recognises the outstanding collective efforts of a fintech team that has demonstrated exceptional collaboration, innovation, and impact. Our judges will be looking for demonstrated exceptional teamwork and collaboration, successful completion of innovative projects or initiatives, a significant positive impact on the company and customers, evidence of strong leadership and team development, and a commitment to fostering a positive and inclusive work environment.

FS Trust Award

The FS Trust Award honours organisations that have built and maintained trust with their customers through transparency, reliability, and ethical practices. Our judges will be looking for evidence of transparency and ethical practices, high levels of customer trust and satisfaction, commitment to data security and privacy, proven reliability and consistency in service delivery, strong community engagement and corporate responsibility initiatives.

2024
Category
Criteria

fsdublin.com
[#FSAwards24](https://twitter.com/FS Awards24)

Insurance Team of the Year

The Insurance Team of the Year award recognises the outstanding collective efforts of an insurance team that has demonstrated exceptional collaboration, innovation, and impact. Our judges will be looking for demonstrated exceptional teamwork and collaboration, successful completion of innovative projects or initiatives, a significant positive impact on the company and customers, evidence of strong leadership and team development, and a commitment to fostering a positive and inclusive work environment.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with
KPMG

Payments Innovation Award

The Payments Innovation Award recognises the implementation of innovative payment solutions that enhance the efficiency, security, and convenience of financial transactions. Our judges will be looking for innovative payment technologies, improvements in transaction efficiency and security, positive impact on user experience, scalability and market adoption of the solution, and demonstrated results and outcomes.

Compliance & Reg Tech Award

This award recognises providers who are continuously innovating to help financial institutions meet regulatory requirements effectively and efficiently. Our judges will be looking for innovative regulatory technology solutions, evidence of improved compliance processes, ease of integration with existing systems, positive client feedback, and demonstrable impact on regulatory efficiency and risk management.

2024
Category
Criteria

International Finance Award

Awarded for developing cross-border solutions that have significantly improved international financial operations and transactions. Our judges will be looking for innovative cross-border financial solutions, evidence of improved international transaction efficiency, positive impact on global financial operations, successful implementation and scalability, and strong client satisfaction and adoption rates.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES



Fund Management Company of the Year

This award celebrates the apex of fund management, recognising companies that have demonstrated outstanding performance, innovation, and client service. Our judges will be looking for exceptional fund performance and growth, innovative fund management strategies, high levels of client satisfaction and retention, robust risk management practices, and commitment to sustainable and ethical investment principles.

Diversity, Equity & Inclusion Award

This award will recognise a company's contribution to creating a diverse, equitable, and inclusive workplace, demonstrating a strong commitment to DE&I principles. Our judges will be looking for evidence of diversity, equity, and inclusion initiatives, positive impact on workplace culture, successful engagement with diverse communities, measurable outcomes and improvements, and a commitment to ongoing DE&I efforts.

2024
Category
Criteria

FS Challenger Award

The FS Challenger Award will recognise a new entrant or disruptive company that has significantly impacted the financial services industry through innovation and challenging the status quo. Our judges will be looking for innovative business models and solutions, evidence of market disruption and impact, strong growth and performance metrics, positive customer feedback and adoption, and a commitment to challenging traditional financial services practices.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES



Sustainable Finance Award

This award recognises innovative projects that integrate environmental, social, and governance (ESG) criteria into financial services, contributing to sustainable development. Our judges will be looking for innovative sustainable finance initiatives, evidence of positive ESG impact, integration of sustainability policies into business strategy, stakeholder engagement and transparency, and long-term commitment to sustainability goals.

Employee Experience Award

The winner of the Employee Experience Award must demonstrate excellence in creating a positive, supportive, and engaging work environment for employees. Our judges will be looking for innovative employee engagement and wellbeing initiatives, evidence of positive workplace culture, high levels of employee satisfaction and retention, successful professional development programmes, and a commitment to diversity, equity, and inclusion in the workplace.

2024
Category
Criteria

Sustainable Investment Award

The FS Sustainable Investment Award will celebrate organisations that have demonstrated leadership in sustainable investing, integrating ESG factors into their investment processes and decisions. Our judges will be looking for evidence of ESG integration in investment strategies, positive impact on sustainable development goals, strong investment performance, engagement with investee companies on ESG issues, and a commitment to transparency and reporting.

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES



Aviation Finance Award

The Aviation Finance Award recognises excellence and innovation within the aviation finance industry. This award celebrates achievements in various aspects of aviation finance, including innovative financing deals, outstanding team performance, and contributions to sustainable financing. Our judges are looking for evidence of extensive financing deals that push the boundaries of traditional aviation finance, such as sustainability-linked loans or pioneering securitisations, as well as outstanding team performance that demonstrates exceptional collaboration, strategic execution, and impactful results.

Transformation in Finance Award

This award recognises organisations that have successfully transformed their operations through innovative strategies, significantly improving efficiency, customer experience, and or business performance. Our judges will be looking for evidence of successful transformation initiatives that have led to improvements in operational efficiency and customer experience, the implementation of innovative strategies and solutions, positive business performance metrics, and a commitment to continuous improvement and innovation.

2024
Category
Criteria

Category Criteria

We request that all submissions are less than 1000 words and will take the following key points into consideration:

- » Overview / Objective
- » Strategy
- » Innovation
- » Results
- » Customer Impact

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with



2024
Category
Criteria

FS AWARDS

CELEBRATING EXCELLENCE IN FINANCIAL SERVICES

In association with



fsdublin.com | [#FSAwards24](https://twitter.com/FS Awards24)